NAVY MEDICINE SENIOR LEADERS' VIDEO TELECONFERENCE

NAVAL MEDICAL CLINIC QUANTICO

CAPT J. PRZYBYL, MSC, USN

COMMANDING OFFICER

6 JANUARY 2004

WHO WE SERVE

- **Marine Corps Combat Development Command**
- **Marine Corps Training and Education Command**
  - Officer Candidates School (OCS)
  - The Basic School (TBS)
  - Weapons Training Battalion
- **Marine Corps University**
- **Marine Corps Air Facility**
- **HMX-1 (Presidential Helicopter Squadron)**
- **Marine Security Guard Battalion**
- **Headquarters and Security Battalion**
- **HQMC Manpower/Reserve Affairs**
- **FBI Academy/DEA Academy**
- **Marine Corps Systems Command**

SCOPE OF SERVICES

BLS Ambulance
Family Practice
Immunizations
Internal Medicine
Laboratory
Mental Health
Military Medicine
Optometry
Occupational Health
Pediatrics
Pharmacy
Physical Exams
Physical Therapy
Preventive Medicine
Primary Care
Radiology
Social Work
Sports Medicine

VISITING PROVIDERS

FROM NNMC:

- Dermatology
- Endocrinology
- Hematology/Oncology
- Gynecology
- Neurology
- Occupational Therapy
- Otorhinolaryngology
- Pulmonology
- Rheumatology

FROM USUHS

- Occupational Medicine

FROM DEWITT ARMY

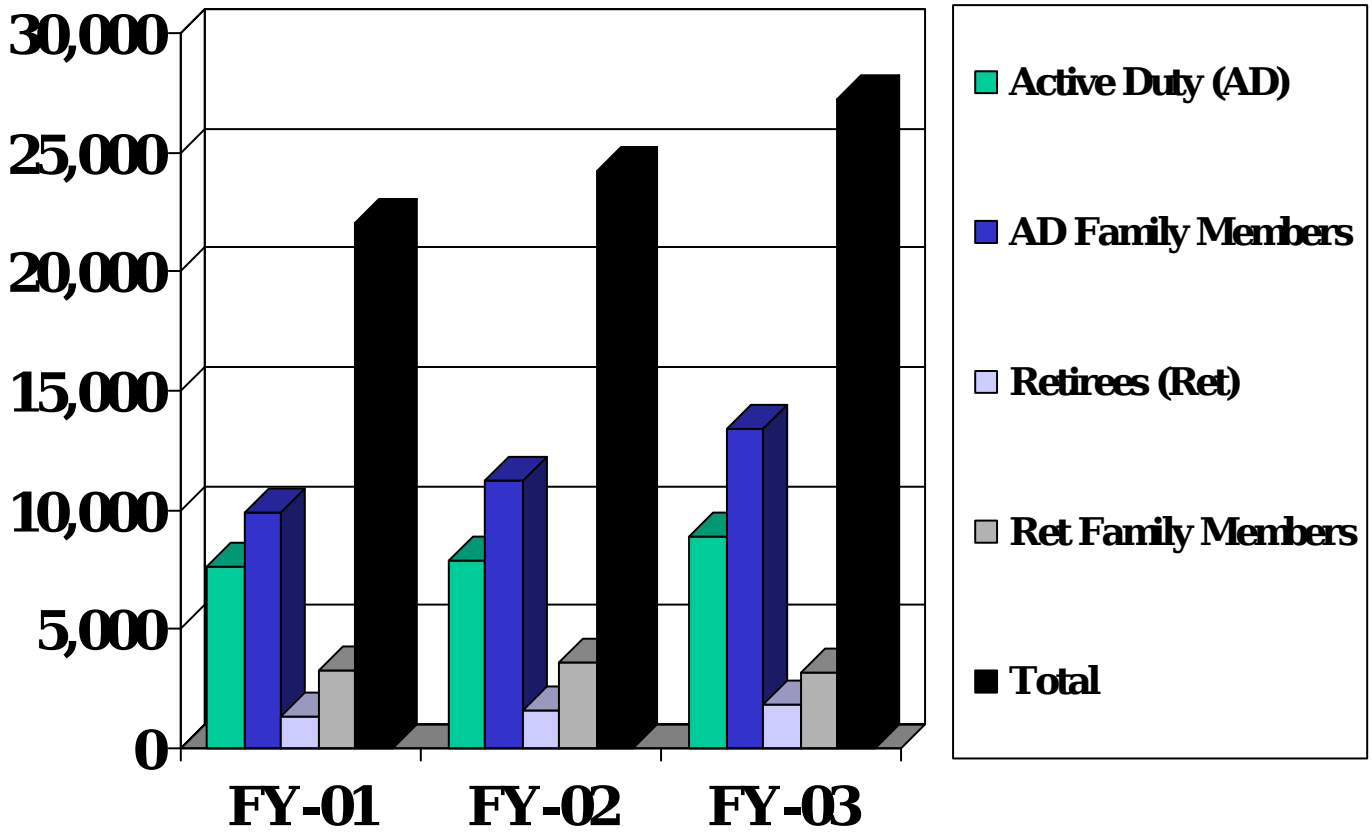
- HOSP
- Nurse OB Care Coordinator

STAFF

	Authorized	Onboard
Medical Corps	**16**	**16**
Nurse Corps	**15**	**15**
Medical Service Corps	**20**	**20**
Hospital Corpsmen	**137 + (6)**	**129**
Civilian (GS)	**51**	**48**
Civilian (Contractor)	**73**	

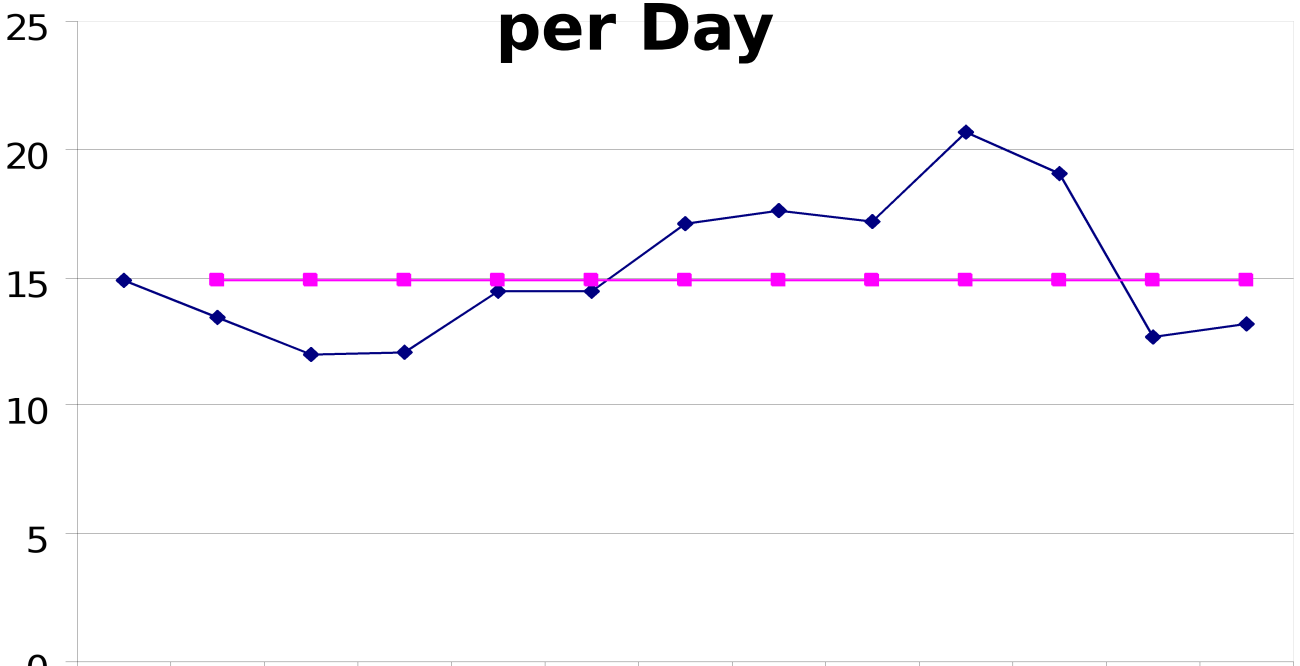
- Total 301

ENROLLMENT


30,000
25,000
20,000
15,000
10,000
5,000
0
FY-01
FY-02
FY-03
Active Duty (AD)
AD Family Members
Retirees (Ret)
Ret Family Members
Total

PRODUCTIVITY

NMCL Quantico RVUs per PC Prov per Day



	SEP	OCT '03	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
RVUs per FTE	14.89	13.43	11.98	12.1	14.46	14.43	17.05	17.62	17.14	20.67	19.02	12.71	13.16
Navy Target		14.9	14.9	14.9	14.9	14.9	14.9	14.9	14.9	14.9	14.9	14.9	14.9

FY03 Navy Goal: 14.9%

Data Source: DHP Performance Contract Metric Website

PRODUCTIVITY

- Data Quality Improvement
  - Provider Training
  - Provider Templates
  - FASTDATA/STARS Training from HSO
- Productivity Improvement
  - Quantico Business Plan
  - NCA Business Plan

READINESS
Platform Support

- U.S. Naval Base, Guantanamo Bay, Cuba
  - 6 Corpsmen deployed for six month this year
- USNS Comfort
  - 22 billets (4 vacant)
  - 12 personnel deployed ISO OIF
    - 7 Corpsmen, 5 non-Corpsmen (LNCS, SK, OS, MS, and PN)
- Fleet Hospital Camp Lejeune
  - Deployed 1 NC and 1 HM ISO OIF
- COMPHIGRP3
  - Deployed three Corpsmen (PM Tech)

READINESS

- Homeland Defense: DVATEX July 2003
  - Score=48 (highest to that date)
  - Extremely valuable experience for NMCLQ, Marine Corps Base, and involved civilian/community agencies

POPULATION HEALTH

- Optimize Clinical Outcomes
  - CPG for Diabetes:
    - 211 pts enrolled over 23 months
    - A1c reduced from 8.12% to 6.75%
    - Estimated cost avoidance $23,837.06 per month*
  - CPG for Asthma
    - New program, 20 patients enrolled
  - Nurse run UTI clinic
  - Heat Casualties reduced by 70%
  - *Source: Geisinger/ADA Report 2000

POPULATION HEALTH

- Health Promotion and Prevention
  - PHA completed for all Navy
  - PHA program initiated with Marines
    - Using Health Risk Assessment
  - Semper Fit Center
    - Integration with Marines
    - Primary and secondary health promotion initiatives

PATIENT SAFETY

- Patient and staff education is a continual process
- All applicable Patient Safety Goals implemented
- No Sentinel Events have occurred
- Performance Variance Reports are submitted in a non-punitive atmosphere

SUCCESSES

- Marine Corps Marathon
- Phone center for local appointing
- Operation BULLDOG
- HIPAA: 100% compliance with FEB 04 goals

CHALLENGES

- Revised financing
- Parking
- Closed medical records
- Ambulance service
- OCS/TBS clinic maintenance

QUESTIONS?

"Healthcare at the Crossroads"